



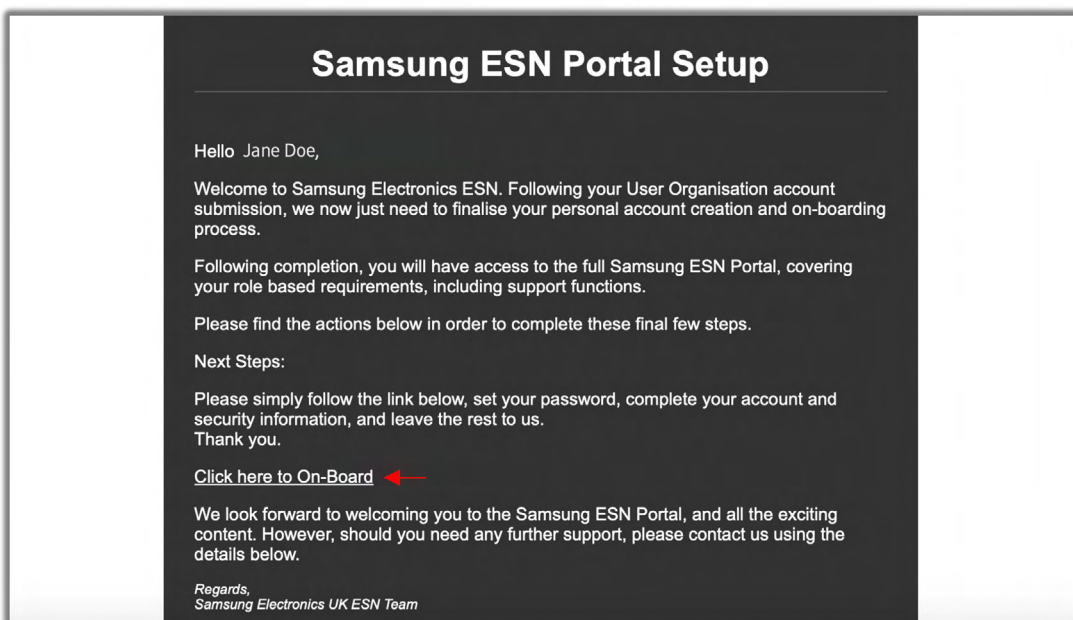
**SAMSUNG**

**Request an Account through  
an ESN CAD Form**

# SAMSUNG ESN



- 1 Complete and submit an ESN Customer Account Data Form (CAD) to the Home Office ESN team, detailing your organisation and the contact information of your desired associated users.
- 2 Once we have received your CAD from UKHO, we shall set up your account and your primary user will be notified.
- 3 Each user associated to the account will then receive a welcome email. From here, follow the **'Click here to on-Board'** link to complete account setup.



- 4 Here, you'll be prompted to set your password, input security information for any future verification, and **'save'** to complete your account.

Security Questions

Please provide answers to the following Security Questions. These may be used in future to verify your identity.

1. What is your town or city of birth? \*
2. What is your favourite animal? \*
3. What is your mother's maiden name? \*
4. What town or city was your first full time job? \*
5. What was the last 4 digits of your childhood phone number? \*

✓ SAVE ←

- 5 You will receive a final confirmation of your account set up and one of our ESN support agents will schedule a welcome and portal training call with each user, for their roles based requirements. Now all that's left to do is login in and explore the platform.

