

ESN Galaxy XCover FieldPro

Ruggedised LTE Smartphone for ESN Mission Critical Communication



A device you can depend on

The Galaxy XCover FieldPro ensures clear and reliable communications to front line staff. Give your team the durable device they need, so they can focus where it matters.



Easy to use controls and flexible power management

The ESN Galaxy XCover FieldPro features a large PTT key conveniently located on the side and an emergency button on top. 3 hard keys on the front offer easy navigation, even with gloves.

A lock screw on the back secures the removable battery in place. Pogo pins on the base of the device allow for simple docking, and the supplied USB-C allows rapid charging on the move



*images simulated for illustrative purposes.

Ready for duty with a brilliant display and high-capacity removable battery

With its long-lasting, removable 4,500mAh battery, users can be equipped safe in the knowledge that the ESN Galaxy XCover FieldPro will support them for a full shift. The large 5.1" Super AMOLED displays shows rich detail and sharp contrast - ideal for mobile applications and viewing media.



Rugged to withstand extreme conditions

Challenging environments and hard knocks are inevitable. ESN users need a device rugged enough to withstand life on the front line. The ESN Galaxy XCover FieldPro is IP68 rated and meets MIL-STD 810G requirements, so downpours and drops won't get in the way of your critical communications.



*Images simulated for illustrative purposes

**Typical value tested under third-party laboratory condition. Typical value is the estimated average value considering the deviation in battery capacity among the battery samples tested under IEC 61960 standard. Rated (minimum) capacity is less. Actual battery life may vary depending on network environment, usage patterns, and other factors.

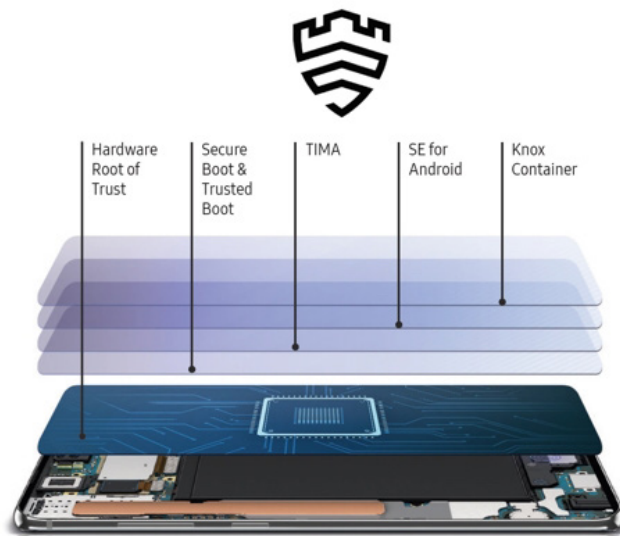
***Screen measured diagonally as a full rectangle without accounting for the round corners. Actual viewable area is less due to the rounded corners and camera cut out.

****IP68 is based on test conditions for submersion in up to 1.5 metres of freshwater for up to 30 minutes.

Defence-grade security with Samsung Knox

The ESN Galaxy XCover FieldPro keeps information safe. Samsung Knox security platform is built into Samsung mobile devices from the chip up, with a clever suite of solutions to leverage that platform. Easily configured. Effortlessly managed.

Defence-grade security trusted by our global customers worldwide, Knox has successfully met the rigorous security requirements set by governments and major enterprises around the world. The ESN Galaxy XCover FieldPro provides easy unlocking through biometric authentication.



Knox Mobile Enrolment (KME)

Experience seamless out-of-the-box enrolment with Samsung Knox Mobile Enrolment. Your device needs to be ready straight away and with Knox enrolment services you are guaranteed the Galaxy XCover FieldPro will be ESN MDM enrolment-ready as soon as you take it out of the box.

As soon as you power on your Galaxy XCover Field Pro, Knox Mobile Enrolment automatically loads the MDM Hub, so you are good to go within moments.



SAMSUNG **Knox**
Mobile Enrollment

Samsung ESN customer experience

Did you know that Samsung UK have a dedicated support team for ESN? Our UK-based Business Services Centre team are on hand to assist with ESN hardware, step-by-step troubleshooting and any general queries you may have.

We know the importance of protecting your investment and minimising downtime. After all, we're in business too! That's why we make sure that your customer experience is simple, effective and gets you to the right place with more speed and fewer clicks.

As part of our commitment to continuous improvement and our desire to be closer to our customers, we constantly improve the Digital Support Journey for everyone who chooses to invest in Samsung products.

If you need support, we're right here for you. So, get in touch via the Samsung ESN Portal.

Samsung enhanced support for ESN



Doorstep Exchange

- Let Samsung come to you... a doorstep exchange service ensures you maximise your fleet and minimise your downtime
- Get next business day exchanges for your ESN device, ready for MDM re enrolment. Simply submit your request before 15.30
- Balance of support provided on any replacement unit
- Military grade data wipe for the returned device



Collect, Repair and Return

- If more convenient, send your device back for a same unit repair
- We'll arrange for our courier to pick-up the device, repair it at our dedicated ESN authorised service centre and return it after the repair is completed

**Can be used for multiple devices*



Added peace of mind

- All devices Samsung ship will have gone through rigorous ESN staging, ensuring the latest security patching and firmware are installed. It also ensures you won't receive any DOA devices meaning no time-consuming returns
- The ESN Galaxy XCover FieldPro is also covered for accidental damage, ensuring any mishaps can be quickly resolved for you

** excludes normal wear and tear*

Support terms

Product	Support Term	Support Options Available
ESN Galaxy XCover FieldPro	36 months	24/7 Self Help toolset. Technical agent advice. Doorstep Exchange. Collect, Repair and Return.
Battery	36 months	With Device; Doorstep Exchange. Collect, Repair and Return.
Docking Station	36 months	Exchange Only
Charger	36 months	Exchange Only

*extended support terms and out of warranty support available upon request.

Contact us

Samsung Business Services Centre
Available Monday to Friday, 8am to 6pm:

	Self Help: www.esn-samsung.co.uk
	Web Portal: www.esn-samsung.co.uk
	Call: UK - 0330 726 0330



Specification

Network Support	LTE FDD B3, B7, B20 TDD B39 3G WCDMA B1, B8 2G GSM 900, GSM 1800
CP/AP Chip	Exynos 9810 Octa core, 2.7GHz/1.7Ghz
RAM	4GB
Memory	64GB Internal Storage
External Memory	Micro SD (Up to 256GB)
Display	5.1", Super AMOLED, QHD (2560x1440)
Camera	(Front) 8M Pixel (Rear) 12M Pixel AF (Dual Aperture) Triple LED
Position Information	A-GPS/GLONASS support
Speaker Output	MAX. 2.4W

Battery	4,500mAh (Removable)
Environment Class	IP68
Ruggedness	Shock Resistant, MIL-STD-810G
Sensor	Accelerometer, Barometer, Gyro Sensor, Geomagnetic Sensor, Proximity Sensor, RGB Light Sensor, GPS and Finger print Sensor
Bluetooth WiFi	Bluetooth 5.0+LE support WiFi 802.11a/b/g/n/ac 2.4G+5GHz
External Interface	USB Type-C 3.5mm Stero Earjack Pogo Pin (Charging)
Size/Weight	Size: 158.6 x 80.7 x 14.2mm Weight: 256g
OS	Android 9 P OS (upgradable)

What's in the box

